



Flexible IT Solutions for the Right Price

## Total Network Peace of Mind

Your technology needs to be as flexible as your business, so we developed our a la carte IT support program. The a la carte program allows you to customise your support and service needs directly related to your critical business services, all at a cost-effective price.

This offering allows you to select individual services that meet specific needs within your business. You may not need a fully out-sourced IT department, but everyone needs to avoid viruses, backup failures, and wasted time on emails you should have never received.

Simply work with us to determine what services make sense for you, and we'll ensure that you have a solution tailored to your needs. You know your business better than anyone, so we put the decision and purchasing power in your hands!

## PROGRAM ADVANTAGES:



### Secure Network:

We can ensure patches and antivirus updates for your PCs have been installed, preventing spam from reaching your network and reducing the likelihood of your network being compromised.



### Protected Business Information:

Data backup services provide peace-of-mind knowing all critical business and customer data can be quickly restored.



### Spend More Time Working:

We can be your networking watchdog, enabling you to focus on your core business activities instead of managing a network or its problems.



### Be Compliance Ready:

Ensure that all of your Regulatory Compliance Reports are in place and avoid the huge audit fees and fines.



## Do these issues plague your business?



### WASTED TIME?

Do your staff productivity levels drop dramatically during IT outages, interruptions, or inefficiencies?



### SECURITY FEARS?

Worried that vulnerable servers, laptops or PCs may be putting your organization or company data at risk?



### LOST DATA?

What would be the impact of a hardware failure or if a laptop was stolen and critical business data was lost?



### UNTIMELY NETWORK FAILURES?

Not knowing what will fail and when, and then having to wait for a technician to arrive?



### REGULATORY PRESSURES?

Do you have to demonstrate compliance or provide audit data.



### FULLY MONITORED SYSTEM

We monitor the software to ensure it is always working, has the latest virus protection and will act immediately if there is an issue.

# Why our clients choose our A La Carte Services

OPTIONS	A La Carte Services
<b>IT Support Essentials</b>	Having trouble keeping track of your IT assets? Wish you had a better way to get faster support? This is the answer for you.
<b>Professional Monitoring</b>	There is no better way to know what is going on in your IT environment and therefore, no better way to speed up recovery when an issue occurs.
<b>Patch Management</b>	Never worry about having your patches up to date again. Let the experts ensure that your Windows and non-Windows patches are at a secure level.
<b>Managed Anti-virus</b>	Total desktop security solution including Anti-Virus, Anti- Malware, Hosted Intrusion Protection.
<b>Managed Mail</b>	80% of all virus are delivered via email. This service offers perimeter protection preventing unwanted email and spam from reaching your network or users.
<b>Managed Backup</b>	Ensure business continuity through scheduled backup of critical data and restoration in the event of data loss. Apply industry best-practices for the protection of your data against loss through regular on-site backup..
<b>Managed Risk &amp; Security</b>	Meet regulatory compliance requirements for less than your phone bill each month. Being prepared for the audit is much cheaper than paying for it.

## Flexible:

Select and combine only the services that meet the specific needs of your business



## Network Operations Center:

- Available to assist with all your support needs
- Delivers support remotely
- Actively monitors your systems for critical failure



## Control Your IT Costs:

Buy only what you need when you need it



## CIO Level Information

- Delivered to you monthly on any of the services purchased
- It's not enough to just have the service,
- if you don't know how well it is working for you



**Ex-Tech are the best of the best at being the best**

Roger Olds - CEO Ausfarm

